

All in One User Manual (RioPlay2) For Pen Drive and Cloud Version

Dear Student,

Congratulations for buying our video lectures. Now you can study anytime anywhere, as per your convenience. You can set your own time table for study and learn at your pace & speed at the comfort of your home.

Please follow the instructions given in this user manual for best results and trouble free learning experience. I hope you will enjoy learning as per your convenience. In case of any difficulty, you may use the helpline numbers given on the last page of this user manual. A pictorial User Guide is also provided to you for better clarity.

System Requirement:

1. Our RioPlay software works on windows laptop and android device. The exact details of both the platforms are given below.
2. Your laptop should have Windows operating system. It should be Windows 7 or Windows 8 or 8.1 or Windows 10. The software doesn't support Windows XP or lower version. Please ensure that you have the right operating system before your proceed ahead.
3. Your android phone or tablet should have Android 4.0 (Ice-cream Sandwich version) and above.
4. Your laptop should have a minimum RAM of 2 GB and above.
5. You should have a legal version of anti-virus software installed. If you wish to format the laptop for any reason or change the operating system later on, please logout from the RioPlay2 software to make it work on new device again.

Installation of RioPlayer :

6. First you need to install RioPlay2 software provided to you for playing the video lectures. [Note : If you are already using RioPlay2 software for some other subject, then you may skip this process and directly go to the registration of product.]
7. For laptop : Please insert the pen drive containing video lectures in the USB port. It contains RioPlayer.Setup file or download it from the link provided to you.
8. Please double click the RioPlayer.Setup file and start the process of installation. [Note : If your laptop is protected by Windows and says that your PC is at risk, then go to 'More info' and click Run anyway.]
9. Keep on clicking next button until the software is installed. [Note : If your PC says "Do you want to allow the following program to make changes in this computer?" click Yes.]
10. Click 'Close' on successful installation.
11. Now go to the desktop and you will find an icon of RioPlay 2. It means, your installation is complete. Now you can go to the next step.
12. If you are still facing some problem in installation, then refer the pictorial guide and follow the steps as explained in it.
13. For Android Device : Please go to Google Play Store. Search & download RioPlay 2.0 (by Antargyan Cloudworks LLP).

User Registration/Login in RioPlayer :

14. To watch the video lectures you need to create your account in Rioplay2 which is mandatory. [Note : If you are already using RioPlay2 software for some other subject, then you may skip this process and directly go to the registration of product.]
15. Click on the RioPlay2 icon from your laptop. You will find Login and Register buttons. To create your account in Rioplay2 please click on **Register** button. (It is a one Time Process).
16. Please insert the correct details on registration page and press the button **Register**.
17. After successful registration you will be receiving a password on your email and mobile.
18. Now again go to RioPlay2 icon and press the button **Login**.
19. Your user name is always your email id. Now, use the password received by you (on email & mobile) to login to Rioplay2.
20. You can later on change your password from settings.
21. Now you are ready to watch lectures.
22. Keep in mind that you can login to any one device at a time. If you wish to watch the lectures on another device, then please logout from existing device and then log in to another device. [Note : For logout, you need to go to settings icon in RioPlay2 and then choose the option of logout].

Registration of your Product (i.e. Video Lecture) :

23. You should either insert the pen drive containing video lectures or download the video lectures from the cloud link provided to you. You should have atleast one video lecture on your device for this registration process.
24. Please keep the internet connection ON for registration purpose. [Note : You don't need internet connection for viewing the lectures every day.] But you need internet connection while doing log in and for updation of system log every week.
25. Once you login to Rioplay2 click on file selection option at the bottom left corner of the screen and select the video lecture file which you wish to play.
26. A file selection dialog will open to select the video. Please select the desired file.
27. A 'Product Activation' screen will appear. It will show Product Name and product code automatically. Just keep them as it is. It is a pre-filled information.
28. Type the Product Serial Key at edit box. [Note : The serial key is provided to you on your Pen Drive Packet or through email. It is a unique key and for ONE TIME USE only.] It is your identity on our server.
29. Now click "Activate" and wait for 30 seconds to complete the process. Please ensure that your internet connection is ON. The message will flash that "Product is Activated."
30. If you are facing the problem in registration, then please contact the Technical Support Team on phone number : 94049 94040 or 89837 89829 between 8:30 AM to 5:30 PM [Monday to Saturday]. If you are getting the number busy continuously, then please email your name, phone number and type of difficulty to support@antargyan.com
31. **Important** : We advise you to copy the video lectures on your Laptop / Hard Disk for safety. In few cases, we have observed that, students have lost their data due to various reasons like : (a) loss of pen drive (b) pen drive corrupted due to virus (c) damage of pen drive etc. In such cases, you can use the saved video lectures.

Playing the Video Lectures :

32. Go to the video lecture, you wish to play. Select the lecture and click on file icon.
33. It will show the number of views and remaining time.
34. You will find the various options at the bottom strip. Select full screen option for better view. Keep the speed at normal.
35. Use headphone for better audio quality and to avoid disturbance.
36. It is advisable to view the lectures in the given sequence only for better understanding.
37. Please sit with pen, pencil, calculator and note book. Please write down the answers in your note book for future reference. Your sincerity and regularity will pay rich dividend. You are supposed to read the question carefully from printed notes and then solve with the faculty in your note book.
38. In case of an emergency, you may pause the lecture and play it again. For selecting other lectures, stop the existing lecture and select new lecture to play it.
39. **Wish you Happy Learning !**

Other Useful Information :

40. Each product has a limited validity period. The validity starts from the date of activation of the product by you and not from the date of purchase of product.
41. Similarly, each product has a limited watch time / viewing time. The viewing time could be either 1.1 views / 1.5 views / 1.8 views etc. It is mentioned in the product information itself. For example, if the viewing time is 1.5, then a lecture of 2 hours, can be viewed for (2 hours x 1.5) that is for 3.0 hours. In short, you get some extra time for every lecture, to revise a particular concept or question.
42. You can start and stop (i.e. close) every lecture for maximum 50 times.
43. Suppose, a product is having a watch time of 1.5 with 1 year validity and 50 clicks. Then, a lecture will expire after either 1.5 times of viewing hours or 50 clicks or 1 year, whichever is earlier.
44. The software will ask you to login once in every seven days. It is required to update the log on our server for future use. For this, you will need an active internet connection.
45. The RioPlay software will disable all other functions of your computer. You can view the contents on the screen of your laptop or android device only. It doesn't work on Apple iphone. Any external device or second screen is disabled by the software.
46. Any attempt of copying or public viewing shall be punishable under the Patents and Copyrights Act. This product is designed for a **single user** only. Any legal dispute will lie under Pune, Maharashtra jurisdiction only.

Procedure for Switchover to another device :

47. You can switch over from one device to another. However, you have to first log out from the first device and then switch over to another device using same log in credentials.
48. **Log out Process :** Go to RioPlay2 icon and double click the same. At the bottom strip, you will find the settings button. Click on the settings button. Now you will notice the log out button on the screen, which is next to change the password button. Just click the same to log out. Now you may log in from another device.

Helplines for difficulty

[Please preserve this for future use.]

- (1) For Technical difficulty :** [Like Product Key, Installation, System error, Notes etc.]
Please contact : Office Staff of Antargyan Cloudworks at 7669955295 (WA) OR. Email at : support@antargyan.com
Technical Team Office Time :
(a) From Monday to Friday :
Chat and Email: 7:00 am to 9:00 pm and For Phone Calls : 10:00 am to 5:00 pm
(b) On Saturday
Chat and Email: 9.00 am to 6.00 pm and Phone Calls : 10.00 am to 5.00 pm
(c) On Sunday
Chat and email only: 9.00 am to 6.00 pm. No phone calls will be taken.
Holidays : Government Public Holidays

Note 1 : If you don't get any response on phone, please put your query on our website :
Website : www.carakeshagrawal.in [Online chat option will pop up on home page]

Note 2 : We prefer email communication over telephone. Because, the telephone lines are generally busy due to online support. Our team will call you in case of need.

Note 3 : Please mention your name, product name, mobile number, serial key of the product, type of query etc. in you communication without fail.

Note 4 : Please note that your problem will get solved, just have some patience. We are committed to provide you the best possible services.

- (2) For Subject related difficulty :**
You may contact : CA Rakesh Agrawal Sir [Only through email]
Email Address is : ngp.rakesh@gmail.com

Note : Please attach the photocopy / soft copy of your purchase receipt with email.

- (3) For Sales, Dispatch & other Enquiry :**
Please contact the office staff from where you have purchased the product.

- (4) Costing Dictionary Mobile App – Free Download :**
Friends, CA Rakesh Agrawal has launched a mobile app containing definitions of important costing concepts and terms. You can download it free from Google Play Store on your mobile. Search for "Costing Dictionary by CA Rakesh Agrawal".

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